

XchangeCRE (College Reception Enquiries) – For Your Individual Learner Enquiries

XchangeCRE is the ideal tool for College & University Reception/Student Services Staff.

This straightforward yet highly effective tool will banish all instances of enquiries from individuals being lost. Writing enquiries on bits of paper and post-it notes can be easily forgotten, go missing or be misinterpreted.

Using XchangeCRE will ensure that enquiries are routed, via email, to the relevant staff member for action. You will notice the improvement in communication between day /evening reception staff and colleagues who are to follow-up on enquiries.

Data entry is extremely easy. Enter the learner once and they will be saved in the system. So when they enquire about another course, you can pull up their details in a matter of seconds.

There is an analysis function within XchangeCRE. The stats produced can inform management of the most popular courses enquired about, least enquired about courses etc.

Ease the chaos, boost the professionalism and enhance the accuracy of information capture with XchangeCRE.

- Designed for college or university reception/student services staff – day & evening staff.
- Removes the scenario of bits of paper being used then misplaced or misunderstood.
- Eradicates instances of lost enquiries and therefore loss of potential business/enrolments.
- Automatic internal email generation; forward enquiry details to the relevant staff member/department to action.
- Closes internal 'loop'.
- Increases swiftness and efficiency in answering an enquiry.
- Creates a consistent and professional approach.
- Simplistic and very easy to use; minimal click through to enter enquiry data.
- Minimum data entry; import the college course database, no need to type course details.
- View past course enquiries by individual enquirer.
- Record details of new enquirers and retrieve details of existing enquirers.
- Optional integration with QAS and Simply Postcode address look-up Software; further reduces data entry (this option requires payment of licence(s)).
- Analyse enquiries and print or export the data.
- Facilitates understanding of the most popular courses enquired about, identify potential new courses to run etc.

XchangeCRE – Capture Enquires on the Go

- Capture enquiries using XchangeCRE on a laptop;
 - At events external to the college/university
 - Open days/evenings
 - Meetings/Events relating to employer engagement.

What it will cost you....

- £1500 inc VAT

And you will receive.....

- The XchangeCRE Software
- Unlimited Number of User Licences – one cost covers all
- Onsite Installation & Training
- 12 Months Unlimited Helpdesk Support.

Please call us on 0115 9226095 or email info@tineke.co.uk for more details.